



**General Mills - Grievance List**  
Last Updated: April 2026

Organization	Subsidiaries and suppliers	Grievance Log date	Complainant	Exposure	Country	Issues raised	Actions Taken	Status	Most Recent Updated
1	AgroPalma	Ampalma (PO100008811) CPA (PO100000017) CRAB-AGROPAL (PO100000407) Agropalma (PO100000008) Parapalma (PO100000495)	01/05/19	General Mills Investor	Direct	Brazil	Grievance questions related to a historical land rights case and employee working conditions legal case.  May 2019: Grievances investigated. No further action on land rights case taken as case already subject to an RSPO CP grievance process. No further evidence identified regarding working conditions legal case. February 2021: RSPO CP process is closed	Closed	3/6/2021
2	PTPN I Blang Tualang, PT SPS II PT Lact Bangko, PT Agra Bumi Niaga, PT Dua Perka Lestari, PT O Kallista Alam		01/05/19	RAN	Indirect	Indonesia	Multiple past and ongoing cases of alleged land clearance and deforestation within Leuser ecosystem.  PT Lact Bangko, PT Agra Bumi Niaga, PT Dua Perka Lestari, PT Kallista Alam investigated and confirmed not in the General Mills supply chain. PTPN I Blang Tualang confirmed to be in the General Mills supply chain. General Mills has investigated and confirmed that a number of its tier one suppliers, who are buying indirectly through trade partners, have entered PTPN 1 into their public grievance trackers and that investigations are ongoing to verify ISAN's claims.	Closed	5/1/2019
3	Tunas Baru Lampung - part of Sungai Budi Group	10 Palm oil plantations and 2 refineries from Tunas Baru Lampung LTK	01/09/19	Chain Reaction Research	Indirect	Indonesia	Highlighted within CRR list of Top 10 Deforresters, January-June 2019. Alleged peat and peat forest clearing.  All Tier 1 suppliers have adopted a no-buy position for Tunas Baru Lampung. In March 2024, Bunge decided to suspend Sungai Budi Group.	Closed	2/6/2025
4	PT Bumi Daya Agrotamas & PT. Muara Jambi Sawit Lestari (PT MSL)	PT Bumi Daya Agrotamas (PO100002683) PT Muara Jambi Sawit Lestari (PO100002821)	01/10/19	RAN	Indirect	Indonesia	PT Bumi Daya Agrotamas, alleged to be buying from PT Lact Bangko via agents/dealers. Muslim Mas buying from PT BDA. General Mills buying from mill owned by parent, Bina Saldien Powerindo, which also owns PT Lact Bangko.  Investigation conducted. Confirmed that PT BDA ceased sourcing from PT Lact Bangko in August and therefore not in the General Mills supply chain. Muslim Mas working with BDA on a traceability action plan. General Mills requires supplier assurance on BDA action plan and progress before sourcing resumes. MSL links investigated. MSL confirmed not in the supply chain for 7/8 suppliers. For 8th supplier, MSL purchase was spot buy only. Group association connections between PT MSL and Bina Golden Powerindo challenged by General Mills' supplier de-certification. BDA no longer sourced.	Closed	10/1/2019
14	Duta Marga Group	PT Samudera Sawit Nabati (PO1000004242)	20/10/19	RAN	Indirect	Indonesia	Mill accused of buying oil from deforested areas within the Rawa Singkil Wildlife Reserve.  September 2019: General Mills reached out to direct supplier. Direct supplier informed that one of its suppliers confirmed that mills is not sourcing from deforested areas. October 2019: Indirect supplier is working with SSN on an implementation plan to achieve 100% TTP April-July 2021: Indirect supplier consider the grievance closed as SSN achieved 100% TTP. Fresh uptake in deforestation in Rawa Singkil Reserve reported in September 22. Not much of this has yet been attributed to palm oil expansion yet. However, Muslim Mas, Wilmar and GAR confirmed some of their indirect suppliers, local businessmen, had established illegal plantations within Rawa Singkil Wildlife Reserve in 2022. February 2023: These two mills, along with 10 others, are located in the Singkil landscape so could be provide a future market for any new palm plantations established in the Reserve. September 2019: General Mills was informed that indirect suppliers started engagement with GSS October 2019: It was confirmed that GSS was exposed to illegal FFB. GSS stopped sourcing from CV Buana Indah, and committed to work on a time-bound action plan. September 2022: New reports on deforestation in Rawa Singkil Reserve. RAN report alleged that illegal FFB was delivered to GSS via CV Natama Prima. GSS is working with suppliers to improve FFB Traceability SOP. October 2023: GSS have been verified by General Mills TI. Site visits show the disconnection between the smallholder plantations inside the RW Protected area and direct sourcing from these suppliers. Though there is no link with GSS, RAN & Mongabay have declared that there is still deforestation in that area from the mills in that location. January 2024: Deforestation continues to occur in the northern part of the Rawa Singkil Reserve. Technical partners in the industry are taking initiatives to explore potential partnerships to address risks in this critical area which has both high conservation value and high carbon stock. October 2024: New ISAN report alleging illegal FFB produced inside protected areas entering GSS supply chain. December 2024: GSS is suspended by our direct suppliers.	Closed	2/6/2025
25	PT Global Sawit Semesta	Global Sawit Semesta (PO1000007646)	20/10/19	RAN	Indirect	Indonesia	Mill accused of buying oil from deforested areas within the Rawa Singkil Wildlife Reserve.  September 2019: General Mills was informed that indirect suppliers started engagement with GSS October 2019: It was confirmed that GSS was exposed to illegal FFB. GSS stopped sourcing from CV Buana Indah, and committed to work on a time-bound action plan. September 2022: New reports on deforestation in Rawa Singkil Reserve. RAN report alleged that illegal FFB was delivered to GSS via CV Natama Prima. GSS is working with suppliers to improve FFB Traceability SOP. October 2023: GSS have been verified by General Mills TI. Site visits show the disconnection between the smallholder plantations inside the RW Protected area and direct sourcing from these suppliers. Though there is no link with GSS, RAN & Mongabay have declared that there is still deforestation in that area from the mills in that location. January 2024: Deforestation continues to occur in the northern part of the Rawa Singkil Reserve. Technical partners in the industry are taking initiatives to explore potential partnerships to address risks in this critical area which has both high conservation value and high carbon stock. October 2024: New ISAN report alleging illegal FFB produced inside protected areas entering GSS supply chain. December 2024: GSS is suspended by our direct suppliers.	Monitor	2/6/2025
5	Samling Group - part of Glenesh Plantations SBN, BHR groups	Manudi & Batu Belah Concessions	01/04/20	Mighty Earth	Indirect	Malaysia	Alleged ongoing deforestation, within Samling Group's Manudi and Batu Belah concession  No longer in the General Mills' supply chain. (April 20)	Closed	3/6/2025
6	IndoGuna - linked to the Salim Group	Gunta Samba Jaya (PO1000003646)	01/08/20	CRR newsletter	Indirect	Indonesia	Clearance of 709 ha of forest and peatland during the first half of 2020 & alleged ownership connections with Salim Group.  General Mills has confirmed no exposure to Indoguna. General Mills maintains a no-buy position on Salim Group Companies and will take appropriate action as required.	Suspended	8/1/2020
7	Capitol Group	PT Medco Papua Hiju Selaras (PO1000007449)	01/08/20	CRR newsletter	Indirect	Indonesia	554 ha of deforestation in the group's concessions from January to June 2020  October 2020: General Mills is exposed to PT Medco Papua Hiju Selaras (Capitol Group) by two suppliers. Both suppliers have ongoing grievance cases investigating Capitol Group. November 2020: PT MNS did a HCV/NCV assessments and action plan August 2022: Capitol Group is in the no-buy list of some suppliers, others have readmit if General Mills maintains its suspension to PT MNSH	Suspended	2/6/2025
8	Rimbanan Hiju Group	Mamusu (PO1000011914)	01/07/21	Global Witness	Indirect	Papua New Guinea	Deforestation, failure to conduct FPIC and worker health and safety violations, among others.  General Mills has confirmed no exposure to Mamusu mill. General Mills will monitor supply chain to ensure that Mamusu mill does not reenter their supply chain.	No longer in supply chain	2/6/2024
9	East New Britain Resources Group	Ligurita Oil Mill (PO1000011169) Narangit (PO1000011916)	01/07/21	Global Witness	Indirect	Papua New Guinea	Deforestation, failure to conduct FPIC and worker health and safety violations, among others.  General Mills has confirmed no exposure to East New Britain Resources Group. General Mills will monitor supply chain to ensure that East New Britain Resources Group does not reenter their supply chain.	No longer in supply chain	2/6/2025
11	Astra Agro Lestari	Agro Nusa Abadi (PO1000004093) Lestari Tani Teladan (PO1000008218) Letawa (PO1000004109) Pasang Kayu (PO1000004113) Mamurang Cipta Agro Nusantara Surya Indah Nusantara Pagi Agro Menara Rachmat Gunung Sigahira (Btu Perawi) Bhadra Cemerlang Cakung Permana Nusa	23/04/22	FoE/Wahli	Indirect	Indonesia	Historical grievance concerning environmental, human rights, and governance violations  June 2022: General Mills is exposed to PT Medco Papua Hiju Selaras (Capitol Group) by two suppliers. Both suppliers have ongoing grievance cases investigating Capitol Group. November 2020: PT MNS did a HCV/NCV assessments and action plan August 2022: Capitol Group is in the no-buy list of some suppliers, others have readmit if General Mills maintains its suspension to PT MNSH  General Mills is reaching out to its suppliers for investigation. June 2022: General Mills will monitor Wilmar's and PRC's grievance log quarterly for updates to the case and await outcome of independent assessment by Landesa/EcoNusantara. August 2022: Summary conclusions of the Landesa/EcoNusantara assessment were published by R&G, following which several buyers are reported to have suspended sourcing from the AAL subsidiaries involved December 2022: AAL have committed publicly to appoint an independent third party to review the allegations, define terms of reference in consultation with stakeholders, publish the findings of this review and set any necessary actions to address them June 2023: EcoNusantara review work is ongoing. They are giving updates every two weeks and plan to report at end of process. October 23: A report is expected to be shared with limited stakeholder group. There is an understanding that there will be remedial actions required if there is alignment within AAL. General Mills understand a few key communities have not been included in the engagement process so any recommendations in the report may not comprehensively address all of the outstanding issues. January 2024: EcoNusantara report commissioned by AAL was completed and published by the company, but faced criticism by Friends of the Earth (FoE) and WAHLI due to the lack of FPIC in the Terms of Reference for the investigation. FoE and WAHLI argue the problem lies in the lack of informed consent prior to the establishment of concession by the government authorities. FoE published new allegations of intimidation to which AAL replied with an intention to carry out	Monitor	7/1/2025
11	Brazil Biofuels (BBF)	Biopalma Da Amazonia 1 (PO1000006224) Biopalma Da Amazonia 2 (PO1000006218)	20/05/22	Global Witness	Indirect	Brazil	Potential risk of violent escalation of long running land rights conflict.  May 2022: General Mills has identified a potential indirect linkage via one of its tier one suppliers to both mills owned by BBF and will follow up with that tier one supplier to request they raise the matter with their tier one who holds the direct buying relationship. June 2022: General Mills discussed the BBF action plan with the tier one supplier with the direct buying relationship. The tier one supplier conducts site visits per quarter for verification against action plan. The action plan will include de-escalation for the BBF workforce and security team, to better respond to and protect community lands. The tier one supplier will share the progress against action plan with General Mills each quarter. October 2022: BBF is suspended by indirect supplier. December 2022: Further allegations of forcible eviction of indigenous communities, following a court decision in favour of the company May 2023: Fresh escalation reported with allegations of violence by BBF's security contractors.	No longer in supply chain	5/23/2023
12	AgroPalma	Ampalma (PO100008811) CPA (PO100000017) CRAB-AGROPAL (PO100000407) Agropalma (PO100000008) Parapalma (PO100000495)	23/05/23	CRR newsletter	Direct	Brazil	Conflict with local communities related to historical land rights case.  April 2022: General Mills has engaged directly with Agropalma and understands that historical and conflicting legal decisions surrounding ownership of the land have continued to generate issues. There is now a new and ongoing legal process which will define ownership of the land and is expected to take some time to conclude. General Mills expects its tier one supplier to comply with the law and to support the outcomes of this legal process. February 2023: There is an ongoing legal case to resolve ownership of the disputed land. An interim agreement is in place by which Agropalma would take care of the land in question (which is the legal forest reserve of their farm) while allowing access for named members of the community to visit their cemetery and travel to community lands on the other side of the forest reserve. It appears this accord is being respected by both parties at present. June 2023: An RSPO audit late 2023 uncovered non-compliances which resulted in suspension of certification for Agropalma's palm plantations in Feb. Agropalma put in a place an action plan and implementation underway. Agropalma expect to complete process by September, after which Agropalma expect to commission a fresh certification audit will be conducted. October 2023: Still on-going official mediation led by government but the pace of these processes is rather slow. Agropalma's RSPO suspension is now lifted. Earthworm is supporting Agropalma directly to build relationships with communities, and seeking to arrive at the informed consent of communities for Agropalma's ongoing operations, and thereby, avoid future conflict. January 2024: Situation remains unchanged January 2025: GMI continues its communication with Agropalma to monitor Agropalma's plan to redress the situation and regain RSPO certification	Monitor	2/24/2025
13	Sime Darby Plantation Berhad	All Subsidiaries, joint ventures and affiliates	23/05/23	Liberty Shand / US Customs and Border Protection	Indirect	Malaysia	Labour rights abuses/ISSUES, CBP and RSPO CP investigation forthcoming.  Communication issued to all tier one palm suppliers setting out: a) expectations for compliance with the US CBP WRO, b) removal of oil originating from Sime Darby Malaysia from the General Mills' US supply chain, c) grievance tracking and continued transparency and monitoring on CBP/WRO findings. February 2023: US CBP modified their finding, based on satisfactory evidence that Sime Darby no longer produce palm oil and its derivative products using forced labor. Consequently shipments containing Sime Darby-produced palm oil and derivatives will now be allowed to enter the U.S. Direct supplier lifted the suspension. May 2023: The ESPO complaint remained open. Sime Darby's set deadline for action on non-conformities at the end of this month. They are expected to share information on progress on outstanding issues in the near future.	Closed	5/5/2023



32	TSH Resources	PT Munte Waniq Jaya Perkasa, PT Teguh Swakana Sejahtera	03/10/25	Mighty Earth	Indirect	Indonesia	<p>October 2025: Allegations of approximately 10 hectares of forest clearance between 06/2025 and 07/2025. Local communities have also protested the clearance and alleged that TSH Resources is clearing the Muara Tae (local community) customary area.</p> <p>March 2026: Road development inside the concession that may result in future palm oil expansion.</p>	<p>September 2025: TSH Resources Berhad have updated that PT Munte Waniq Jaya Perkasa (PT. MWJP) was trespassed by local community members to use the land for agricultural purposes. It was done without the knowledge and permission of PT. MWJP, as the HGU holder. PT.MWJP has lodged a police report to report the incident at the East Kalimantan Regional Police office. Further investigation would be conducted to verify companies response</p>	Investigation 10/3/2025
31	Gunas Group/Incai Raya	PT. Sumatera Jaya Agro Lestari (SJAL) (P01200034960)	20/03/26	the West Kalimantan Palm Oil Plantation Workers Unions Federation (WPPF)	Indirect	Indonesia	Allegations of punitive transfer of two union leaders and further dismissal	March 2026: General Mills' suppliers indicated that the case is under bipartite discussion between the company and the labor union.	Monitor 3/20/2026